



Health Advocate

Wildflower Health

Wildflower connects women and families to better care by breaking down silos among providers, payers, and best-in-class partners. We deliver personalized education and calls-to-action that simplify the healthcare journey for families with a combination of human touch and digital tools that fuel the transition from fee-for-service to value-based care models.

Our digital platform and virtual patient advocates engage the Chief Health Officer of the home (aka mom) by monitoring patient generated data and medical records to trigger personalized interventions while simultaneously informing providers and payers of addressable risks, allowing the healthcare ecosystem to work collaboratively. Wildflower eliminates excess costs, improves patient satisfaction and outcomes across the continuum of family health and healthcare ecosystem.

Empowering women. Collapsing silos. Rewarding value. This is a smarter way to care. www.wildflowerhealth.com.

Wildflower Health provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws. Applicants must be authorized to work lawfully in the United States. Wildflower Health is not able to sponsor applicants for work visas.

About the Role

The Health Advocate is an integral part of our operations team and is responsible for providing health advocacy services. Key responsibilities include empowering patients to better self-manage, assessing risk, escalating to appropriate social and clinical resources, and bringing learnings back to Wildflower to enable a cycle of continuous learning. This individual will directly interact with patients and providers.

This is a fantastic temp-to-hire opportunity for a caring individual who enjoys working in a growing company, is passionate about improving health outcomes, and is committed to creating exceptional experiences for patients and providers. The Health Advocate will report to our Chief Operating Officer. This individual will work closely with other teams at Wildflower, including our Operations, Commercial, Product, and Engineering teams.

Key Responsibilities

- Become a trusted advisor to our patients and a trusted resource for our physicians
- Empower patients to better self-manage while leveraging an escalation pathway to reduce the incidence and severity of adverse events
- Empower physicians to perform at the top of their license
- Assess risk based on data aggregated across multiple sources including health risk assessment, patient-centric devices, signs and symptoms surveys, and medical records
- Determine the need for digital and human interventions
- Interact with patient, social services, care/case managers, and provider care teams (nurses and physicians) to facilitate interventions
- Feed learnings back to Wildflower to improve the efficiency and effectiveness of our escalation pathway

Ideal Candidate

The ideal candidate has an exceptional track record of developing strong relationships with patients and providers, while exercising strong judgement in assessing risk and determining escalations to appropriate resources based on a wholistic view of the patient and the system in which we operate. We are looking for individuals with the following characteristics:

- Strong ability and desire to interact with patients across their social and clinical needs and to create strong interpersonal relationships
- Strong ability and desire to communicate with physicians and their care teams to facilitate clinical interventions and to become a trusted resource
- Passionate about driving health equity in addition to health equality
- Strong ability to capture learnings from patient and physician communications and effectively translate them to internal stakeholders
- Passionate about supporting products and programs that improve family health outcomes
- BSN with 5-10 year of experience as an Ob/GYN nurse OR Ob/GYN nurse educator with 5-10 years of experience
- Driven and able to work in an evolving environment

Location

This is a remote position with a desired location in New Jersey

How to Apply

To be considered, please email your resume, cover letter, and salary requirements to jobs@wildflowerhealth.com.